PRIVACY POLICY AGREEMENT

October 1, 2022

PGS Adjusters LLC values its client's privacy. This Privacy Policy ("Policy") will help you understand how we collect and use personal information from those who hire us for our services, and what we will and will not do with the information we collect. Our Policy has been designed and created to ensure those affiliated with PGS Adjusters LLC of our commitment and realization of our obligation not only to meet, but to exceed, most existing privacy standards.

We reserve the right to make changes to this Policy at any given time. If you want to make sure that you are up to date with the latest changes, we advise you to frequently request a copy. If at any point in time PGS Adjusters LLC decides to make use of any personally identifiable information on file, in a manner vastly different from that which was stated when this information was initially collected, the client shall be promptly notified by email. Clients at that time shall have the option as to whether to permit the use of their information in this separate manner.

Please note that this Policy does not govern the collection and use of information by companies that PGS Adjusters LLC does not control, nor by individuals not employed or managed by us.

Specifically, this Policy will inform you of the following

- 1. What personally identifiable information is collected from you through our application;
- 2. Why we collect personally identifiable information and the legal basis for such collection;
- 3. How we use the collected information and with whom it may be shared;
- 4. What choices are available to you regarding the use of your data; and
- 5. The security procedures in place to protect the misuse of your information

Use of Information Collected

PGS Adjusters LLC does not now, nor will it in the future, sell, rent or lease any of its customer lists and/or names to any third parties.

PGS Adjusters LLC may collect and may make use of personal information to assist in the operation of our agency and to ensure delivery of the services you need and request. At times, we may find it necessary to use personally identifiable information as a means to keep you informed of other possible products and/or services that may be available to your home improvement.

PGS Adjusters LLC may also be in contact with you with regards to completing surveys and/or research questionnaires related to your opinion of current or potential future services that may be offered.

Disclosure of Information

PGS Adjusters LLC may not use or disclose the information provided by you except under the following circumstances:

- $\cdot\,$ As necessary to provide services or products you have requested.
- $\cdot\,$ In other ways described in this Policy or to which you have otherwise consented.
- · In the aggregate with other information in such a way so that your identity cannot reasonably be determined;

- · As required by law, or in response to a subpoena or search warrant;
- To outside auditors who have agreed to keep the information confidential;
- · As necessary to enforce the Terms of Service;
- \cdot As necessary to maintain, safeguard and preserve all the rights and property of PGS Adjusters LLC.

Non-Marketing Purposes

PGS Adjusters LLC greatly respects your privacy. We do maintain and reserve the right to contact you if needed for non-marketing purposes (such as bug alerts, security breaches, account issues, and/or changes in PGS Adjusters LLC products and services).

Opt-Out

All PGS Adjusters clients have the option to discontinue receiving communications from us by way of text messages or email. To discontinue text messages from our agency please send an email that you wish to optout to <u>pgsadjusters@gmail.com</u>. PGS Adjusters LLC will continue to adhere to this Policy with respect to any personal information previously collected.

Security

PGS Adjusters LLC takes precautions to protect your information. When you submit sensitive information via text message, your information is protected. Only employees who need the information to perform a specific job (for example, billing or customer service) are granted access to personally identifiable information. The computers and servers in which we store personally identifiable information are kept in a secure environment. This is all done to prevent any loss, misuse, unauthorized access, disclosure or modification of the user's personal information under our control.

Acceptance of Terms

By using this phone number to transmit texts, you are hereby accepting the terms and conditions stipulated within the Privacy Policy Agreement. If you are not in agreement with our terms and conditions, then you should refrain from texting our office. In addition, your continued use of our website following the posting of any updates or changes to our terms and conditions shall mean that you agree and acceptance of such changes.

How to Contact Us

If you have any questions or concerns regarding the Privacy Policy Agreement related to our text messages, please feel free to contact us at the following email, telephone number or mailing address.

Email: pgsadjusters@gmail.com Telephone Number: 888-486-6332 Mailing Address: PGS Adjusters LLC 3812 S Sandhill Rd Las Vegas, Nevada 89121